

**OVERVIEW AND SCRUTINY MANAGEMENT COMMITTEE
ACTION SHEET**

	Agenda Item	Action	Responsibility	Outcome
1	Conclusion of Committee reports	Send comments and recommendations to officers	Samantha Schanzer	COMPLETE
10	Strategic Equalities Plan Annual Report 22-23	Provide the number of people who contact the City Contact Centre via phone when they are unable to use the online services.	Tracy McKim/Rhys Cornwall/Meirion Rushworth	COMPLETE – a response has been received by Committee and a recommendation has been made to the Head of Finance by the Committee.