

Recommendations Monitoring – Budget Proposals

SS181902 – Closure of Public Conveniences

Scrutiny's Comments and Conclusions	Officer Response
The Proposals stated a saving of £20,000 would be made in the first year. Will this be achieved?	There are continuing charges being received for rates and services which are yet to be permanently removed. The full saving will then be realised as per the proposal
Can you explain at what stage of the implementation the Council are currently at?	The facilities included in the proposal have all been closed. One (Caerleon Pavilion) has been subsequently reopened funded by the museum for one year.
Is there any evidence to suggest there has been an impact on disabled or elderly people by the closure of the public conveniences?	None received. Most of the facilities closed were not fully compliant with Disability Discrimination Act requirements.
Has the locality and distance to alternative facilities been advertised?	Yes notices are erected on all facilities; where appropriate they identify the nearest alternative. Correspondence with business regarding advertising alternative provision was carried out. However no positive responses were received.

WS181904 – Reducing telephone and face to face services within Customer Services

Scrutiny's Comments and Conclusions	Officer Response
The Proposals stated a saving of £5,000 would be made in the first year. Will this be achieved?	Yes.
Can you explain at what stage of the implementation the Council are currently at?	In line with the proposal, the changes are not due to be implemented until November 2018.
Have the Officers looked into any of the recommended options to mitigate the impact on citizens? If so what were the outcomes?	The Council is assessing options and taking action to support citizens in the following ways: <ul style="list-style-type: none"> • Surveying residents to find out about barriers and drivers to using self-service options. • Attending Over 50's Information Day to promote digital inclusion. • Launch of easy to use webforms and Council app in Quarter 3. • Launch of customer portal in 2019.

SS181905 – Introduce parking charges within city parks

Scrutiny's Comments and Conclusions	Officer Response
The Proposals stated a saving of £40,000 would be made in the first year. Will this be achieved?	It is estimated that we will achieve a budget saving of approx. £20k as this scheme will be fully implemented by the end of August 2018, thus leaving six potential months to generate an income. Initial figures suggest we are on target for required income.
Can you explain at what stage of the implementation the Council are currently at?	<p>A Cabinet Report has now been signed off approving the enforcement notice.</p> <p>An advert now has to be placed for a period of seven days in the local paper informing customers that the enforcement notice will be taking effect.</p> <p>Appropriate notices are ready for installation informing customers of the fees and charges and reminding them to appropriately comply.</p> <p>Pay machines have been installed and charges are active.</p>
Have the Officers produced additional information (costing and consulted) for the other car parks that were added to this proposal?	The Leisure & Environment Services Manager is currently collating data regarding car parking capacity for Tredegar Park, ready 2019/20 budget consideration.
Was further consultation undertaken with the groups the Committee recommended?	<p>Further consultation was undertaken with both the café provider and the bowls clubs. It was agreed that both stakeholders would be issued with x2 car parking permits to support their onsite function.</p> <p>In addition, car parking charges will only be applicable up to 16:00 hours which would allow the bowls club to operate their evening leagues and inter club competitions with minimal impact.</p>

SS191901 – Composting at Docks Way

Scrutiny's Comments and Conclusions	Officer Response
The Proposals stated a saving of £42,000 would be made in the first year. Will this be achieved?	Yes
Can you explain at what stage of the implementation the Council are currently at?	Started operation in July – started shredding material – currently developing process and health and safety processes. First 6 months still in implementation phase.

SS181903 – Review of Back Officer Cemetery Operations and facilities in some parks

Scrutiny's Comments and Conclusions	Officer Response
The Proposals stated a saving of £23,000 would be made in the first year. Will this be achieved?	Yes
Can you explain at what stage of the implementation the Council are currently at?	<p>St Wools Cemetery lodge/former office block is now closed.</p> <p>Christchurch mess room facility is closed however; an electrical supply operating the radio mast which supports the street cleaning vehicles remains, however, all bills associated with this operation is now being met by Cleaning Team.</p> <p>The season grass-cutting team were moved to a unit within Telford depot and operated out of there. The work has begun to move the grave digging team to Telford.</p>