

Scrutiny Report



Performance Scrutiny Committee – Place and Corporate

Part 1

Date: 9 October 2018

Subject: All Wales Performance Analysis 2017-18 Year End Summary

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The following people have been invited to attend for this item:

Service Area	Head of Service
Overview of Performance Data and People and Business Change Service Area	Rhys Cornwall Head of People and Business Change
Regeneration, Investment and Housing	Keir Duffin Head of Regeneration, Investment and Housing
City Services	Paul Jones Head of Streetscene and City Services
Law and Regulation	Gareth Price Head of Law and Regulation

Section A – Committee Guidance and Recommendations

Recommendations to the Committee

- 1.1 The Committee is asked to consider and evaluate the Public Accountability Measures – Wales Analysis 2017/18 (**Appendix 1**) and determine if it wishes to make any comments to the Cabinet on the Council's performance.

2 Context

Background

- 2.1 Each year data is submitted to Data Cymru (previously called Data Unit Wales) for comparison alongside other Welsh Authorities. The data set submitted is known as the 'Public Accountability Measures' or PAMs and they enable local authorities to provide an account of their performance to the public, including comparing their performance with that of other authorities. The PAMs also enable the public to hold the authority to account over issues that matter most to them.
- 2.2 The data for each Local Authority is published in the media and is publically accessible via the Data Cymru website.
- 2.3 2017/18 performance has improved for 36% of the performance indicators and performance has remained unchanged for 7% of the indicators in comparison to 2016-17. 3 of the performance indicators are in the top quartile and a further 5 are in the upper middle quartile. The analysis attached in **Appendix 1** provides the performance for 2017/18 and includes comparisons of Newport City Council with the other Welsh Local Authorities.

3 Information Submitted to the Committee

- 3.1 The Public Accountability Measures – Wales Analysis is attached as **Appendix 1**.

4 Suggested Areas of Focus

Role of the Committee

The role of the Committee in considering the report is to:

- Evaluate how well the Council performed in the Public Accountability Measures Wales Analysis 2017-18, particularly in the context of other local authorities' performance;
 - Assess and make comment on:
 - How effectively the Council performed in 2017-18 in the Public Accountability Measures - Wales; Do the measures have sufficiently challenging targets and balanced between being realistic and robust?
 - The extent to which any underperformance is being addressed and associated risks are being mitigated; What is being done to improve performance for the measures in quartiles 2, 3 and 4?
 - What barriers are there to improving performance for these measures?
 - How is performance of the public accountability measures managed, reported and escalated?
 - The progress being made in performance from previous years;
- Conclusions:
 - What was the overall conclusion on the report?
 - Does the Committee wish to make any comments to the Cabinet?
 - Is the Committee satisfied that it has had all of the relevant information to base a conclusion on the performance of the Council?
 - Do any areas require a more in-depth review by the Committee?

Section B – Supporting Information

5 Links to Council Policies and Priorities

5.1 This report directly links with all of the Councils Improvement Objectives identified in the Improvement Plan 2016-18. These objectives also link to the Well-being Objectives agreed by Cabinet in March 2017, which aim to maximise the Council's contribution to the Well-being Goals for Wales and will form part of the new Corporate Plan and Improvement Plan from 2017 onwards. This report relates to the Performance Measures that support the achievement of the Council's Service Plans, Improvement Priorities and Wellbeing objectives:

Well-being Objectives	Promote economic growth and regeneration whilst protecting the environment	Improve skills, educational outcomes & employment opportunities	Enable people to be healthy, independent & resilient	Build cohesive & sustainable communities
Corporate Plan Commitments	Thriving City	Aspirational People		Resilient Communities
Supporting Function	Modernised Council			

6 Wellbeing of Future Generation (Wales) Act

6.1 The Wellbeing of Future Generations Act 2015 which came into force in April 2016 sets the context for the move towards long term planning of services.

6.2 General questions

- How will does the Council's performance impact upon future generations? What is the long term impact?
- What evidence is provided to demonstrate WFGA has been / is being considered?
- Evidence of links to the Council's Wellbeing Plan? Are there any areas of concern within the data that directly link with the Council's Wellbeing Plan or its objectives.

6.3 Wellbeing Goals

- How are the Wellbeing goals reflected in the Council's performance?
 - *A prosperous Wales*
 - *A resilient Wales*
 - *A healthier Wales*
 - *A more equal Wales*
 - *A Wales of cohesive communities*
 - *A Wales of vibrant culture and thriving Welsh language*
 - *A globally responsible Wales*

6.4 Sustainable Development Principles

- Does the report demonstrate how as an authority we are working in accordance with the sustainable development principles from the act when planning services?
 - **Long Term**

The importance of balancing short-term needs with the need to safeguard the ability to also meet long-term needs

- **Prevention**
How acting to prevent problems occurring or getting worse may help public bodies meet their objectives
- **Integration**
Considering how the public body's well-being objectives may impact upon each of the well-being goals, on their other objectives, or on the objectives of other public bodies
- **Collaboration**
Acting in collaboration with any other person (or different parts of the body itself) that could help the body to meet its well-being objectives
- **Involvement**
The importance of involving people with an interest in achieving the well-being goals, and ensuring that those people reflect the diversity of the area which the body serves.

7. Background Papers

- [The Essentials - Wellbeing of Future Generation Act \(Wales\)](#)
- [Corporate Plan 2017 - 2022](#)
- [Previous Year's Report to the Performance Scrutiny Committee – Place and Corporate held on 2 October 2017 \(Agenda Item 7\) and Minutes](#)

Report Completed: 20 September 2018