

# Decision Schedule



## Cabinet

---

**TO ALL MEMBERS OF NEWPORT CITY COUNCIL**

**Decision Schedule published on 22 March 2023**

The Chair of Cabinet Member took the following decision on 22 March 2023. The decision will become effective at Noon on 30 March 2023, with the exception of any particular decision, which is the subject of a valid "call-in".

The deadline for submission of a 'Call-in' request form is 4.00 pm on 29 March 2023.

Reports relating to staffing issues/Confidential reports are not circulated to all members of the Council as part of the consultation/call-in processes.

---

**Leader 11/23**

**Newport City Council Core Themes, Outcomes and Measures (TOMs) for Measuring Social Value in Contracts**

**Options Considered/Reasons for Decision**

The TOMs for social value was a measurement framework that allowed an unlocking of social value through integration into procurement and project management. The methodology was developed in conjunction with the WGLA National Procurement Network and the National Social Value Task Force Wales, which was a cross-sector working group combining both public and private sector organisations. Cabinet approved the adoption of the overarching framework in early 2022, allowing officers to develop a core suite of measures for use within NCC that aligned with corporate priorities and objectives and supports the delivery of the new Corporate Plan.

The NCC Core List supported the Council in the delivery of social value, supported climate change work and assisted in the reporting of compliance with the Wellbeing of Future Generations (Wales) Act 2015.

**Decision**

Cabinet approved the developed NCC Core List of TOMs for measuring Social Value delivery through Commissioning, Procurement and Contract Management and associated reporting.

**Consultation**

Monitoring Officer, Head of Finance, Head of People, Policy and Transformation

**Implemented by: Head of Finance**  
**Implementation Timetable: Immediate**

---

## **Leader 12/23**

### **Quarter 3 2022/23 Corporate Risk Register Update**

#### **Options Considered/Reasons for Decision**

The Council's Corporate Risk Register monitored risks that may prevent the Council from achieving its strategic priorities or delivering services to its communities and service users in Newport. At the end of quarter three, there were 14 risks recorded in the Corporate Risk Register that were considered to have a significant impact on the achievement of the Council's objectives and legal obligations.

Overall, there were seven Severe risks (risk scores 15 to 25); seven Major risks (risk scores 7 to 14); outlined in the report. In comparison to the quarter two Corporate risk register, there were no new and/or escalated risks, and no risks were closed. One risk had decreased its risk score; with the remaining 13 risks remaining the same score. No risks were escalated or de-escalated in quarter three.

As set out in the Risk Management Policy, Cabinet reviewed the Corporate Risk Register on a quarterly basis ensuring procedures were in place to monitor the management of significant risks. The Register was likely to change following the approval of the new Corporate Plan and priorities for service delivery.

#### **Decision**

Cabinet considered the contents of the quarter two update of the Corporate Risk Register.

#### **Consultation**

Monitoring Officer, Head of Finance, Head of People, Policy and Transformation

**Implemented by: Head of People, Policy and Transformation**

**Implementation Timetable: Immediate**

---

## **Leader 13/23**

### **Policy Review: Customer Feedback - Compliments, Comments and Complaints**

#### **Options Considered/Reasons for Decision**

The Compliments, Comments and Complaints policy was based on the model document published by the Complaints Standards Authority under the Public Services Ombudsman (Wales) Act 2019, together with other legislative and statutory requirements specified under the amendments. These principles underpinned the complaints handling process.

Changes were primarily to simplified and refined the existing policy. It was also reviewed to ensure that the policy remained relevant and reflected the latest statutory and legislative requirements. This would ensure that feedback from residents was dealt with appropriately and equitably.

Performance was also reported to Cabinet annually in a separate report.

#### **Decision**

Cabinet reviewed and approved the proposed amendments to the policy.

#### **Consultation**

Monitoring Officer, Head of Finance, Head of People, Policy and Transformation

**Implemented by: Head of People, Policy and Transformation**  
**Implementation Timetable: Immediate**

---

**Leader 14/23**

**Newport City Council Response to External Pressures Impacting Council Services**

**Options Considered/Reasons for Decision**

This month's report provided an update on the main external pressures being faced by the council and our communities. The report gave context of increased demand on the council and staff through increased demand and costs.

In addition to highlighting the key pressures being faced by our communities and services, the report supplied information on how collaborative work with our partners and communities delivered as much support, advice, and guidance as possible.

**Decision**

Cabinet considered the contents of the report on the Council's activity to respond to the external factors on Newport's communities, businesses, and council services.

**Consultation**

Monitoring Officer, Head of Finance, Head of People, Policy and Transformation

**Implemented by: Head of People, Policy and Transformation**  
**Implementation Timetable: Immediate**

---

**Leader 15/22**

**Cabinet Work Programme**

**Options Considered/Reasons for Decision**

The Leader presented the Cabinet Work Programme.

**Decision**

Cabinet agreed the Cabinet Work Programme.

**Consultation**

Senior Officers, Monitoring Officer, Head of Finance, Head of People, Policy and Transformation

**Implemented by: Governance Team Leader**  
**Implementation Timetable: Immediate**

---

LEADER OF THE COUNCIL, COUNCILLOR J MUDD

22 March 2023

---

*This document is available in welsh / Mae's ffurflen hon ar gael yn Gymraeg*

---